

98 Acres Resort & Spa

COVID-19 prevention protocol

Lower Car Park - (Look out for our “Attention” sign board)

You will be received with a traditional welcome “Ayubowan” while you are in the vehicle.

Guest record form will be given at the same time to fill inside the vehicle.

Body temperature will be checked of every guest, including the driver while you are in the car and data will be recorded for future reference. Once the result is in accordance with the SLTB guidelines you will be directed to the reception for check in

Upper Car Park

Vehicle has to be parked at the corner of the car park

You will be requested to wash your hands and go through the foot bath

The luggage will be unloaded, sanitized and tagged by 2 housekeeping members

Reception

Disposable paper towels will replace the fabric towels and will be served using tongs

Welcome drink dispenser will be placed at the reception along with disposable cups

Registration card will be handed over in a sanitized folder with a sanitized pen for you to register and check in.

A video demonstration will display on the TV and safety instructions will be given.

All menus, and the guidebooks will be sent digitally to the guests

Assigned butler will accompany you to the rooms

Dining at the Restaurant

Your body temperature will be checked and recorded before entering the restaurant.

You will be accompanied to the allocated table, keeping the standard distance.

Assigned butlers will do the services, following standard operating procedures.

During your stay

Your body temperature will be re- checked before entering the hotel, in the event you were out of the hotel premises

Please follow sanitizing protocols before entering the room.

Check out

Your body temperature will be checked again upon departure and recorded for future reference.

Credit card transactions are encouraged to minimize cross contamination.

Kindly note all above procedures are placed to protect you from COVID-19 pandemic according to WHO standards.